

Transportation Options

ACCESS Door To Door Transportation - Program Options

Program	OPT Older Persons Transportation (Coordinated by ACCESS)	ACCESS/ADA (Americans with Disabilities Act)	ACCESS Connections Program	ACCESS 65 Plus	MATP (Medical Assistance Transportation Program)
Sponsorship	Allegheny County DHS - AAA with PA Lottery Funding	Port Authority of Allegheny County	Port Authority of Allegheny County	Port Authority of Allegheny County with PA Lottery Funding	Allegheny County DHS - Office of Community Services
Eligibility* *Details by contacting programs (below)	Age 60 or older; Allegheny County resident; not living in nursing home	Functional disability, requiring in-person interview and evaluation	Anyone with a disability without bus service in their area.	Age 65 or older; Pennsylvania resident	Current Medical Assistance recipient.
Application	At any DHS AAA senior center; by AAA care manager. Proof of age and verification of type of health insurance required	Through ACCESS office located at 650 Smithfield Street, Downtown Pittsburgh	Short application available by mail	At DHS AAA senior centers, legislative offices, other community locations and at ACCESS office. Proof of age required	By Phone, online or in-person at the MATP office, 1 Smithfield Street, Downtown Pittsburgh. 15222
Hours of Operation	Monday-Sunday, 6 a.m. - Midnight Varies by trip type	Monday-Sunday, 6 a.m. – Midnight	Monday-Sunday, 6 a.m. – 11 p.m.	Monday-Sunday, 6 a.m. – Midnight	Monday-Sunday, 6 a.m. – 10 p.m.
Reservations	One working day in advance, between 8 a.m. and 3 p.m.	One working day in advance, between 7 a.m. - 3:30 p.m.	One working day in advance between 8 a.m. – 3 p.m.	One working day in advance between 8 a.m. – 3 p.m.	Two working days in advance between 8:30 a.m. – 3 p.m., Monday-Friday
Trip Limits	Medical trips with limitations: Ages 60- 64 requires DHS/AAA preauthorization. Age 65+, four one-way medical trips/month; Grocery shopping w/ minimum ridership; Adult Day Services, with authorization; Senior center, daily	None No trip purpose restrictions	None No trip purpose restrictions Provides either a ride to a nearby bus stop, or a direct ACCESS trip	None; Any number of trips for any purpose anytime during hours of operation.	For medical (physical and behavioral health) services only; no emergency or ambulance service; children under age 12 must be accompanied by parent or responsible adult.
Fare Payment	Fare is paid through the use of an electronic purse [E-Purse]	Fare is paid through the use of an electronic purse (E-Purse)	Fare is paid through the use of an electronic purse (E-Purse)	Electronic Purse E-Purse By Mail, in person or online deposit	Free. Rider provided with bus tickets, ACCESS transport, or automobile mileage reimbursement.
Minimum Fares/Escort Policy	Medical, Group grocery shopping, Senior Center trips or Senior Center activities: \$1.15 each way. Medical trips: Age 60 – 64, \$5.25 each way; age 65 and older, \$2.15 each way Escorts ride free. Non-Medical Escorts require AAA preauthorization.	Minimum each way fare \$3.15 Maximum each way fare \$5.25 If required, personal assistant rides free Companion – Same fare as eligible rider	Ride to a bus stop - \$2.50 one way; Direct trip from home to destination: \$3.15 minimum one way \$5.25 Maximum one way	Minimum each way fare - \$3.15 Maximum each way fare - \$5.25 Escort Fare - \$2.50 each way. Call ACCESS for fares to Pittsburgh International Airport and out of Allegheny County.	Free Escorts - Free but must be authorized by MATP
Contact	(412) 562-5385 (ACCESS / OPT) (412) 350-4076 (AC/AAA)	(412) 562-5353 PA Relay – (800) 654-5984	(412) 562-5353 PA Relay – (800) 654-5984	(412) 562-5353 PA Relay – (800) 654-5984	1 (888) 547-MATP [1 (888) 547-6287] (412) 350-4476
Website	alleghenycounty.us/dhs/transportation/index.aspx Contains summary of above program				

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